

# Memo

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**To:** Allina Health Laboratory Outreach Clients physicians and clinical staff

**From:** Allina Health Laboratory Outreach Services

**Date:** May 21, 2019

**Re:** **Important Last-Minute Updates for LabCorp Go-Live**

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The Allina Health Laboratory primary referral laboratory is switching from Mayo Clinic Laboratories to LabCorp today, Tuesday, May 21. A crosswalk with the old and new order codes is posted [online](#).

This communication provides important last-minute updates for clinicians, which include

- Future Orders for affected sendout tests
- Re-baselining for IGF, and Anti-Mullerian Hormone
- Miscellaneous Sendout (LAB994/MSO) order and process changes
- Display issues in Results Review
- Scanned reports for complex tests

## [Future Orders for Affected Sendout Tests – Action Required](#)

If you have existing future orders in Excellian for tests that are transitioning to LabCorp:

1. After the new test orders go live on Tuesday, future orders for affected sendout tests will need to be replaced
2. Your laboratory staff have been given instructions to pull a report that will identify orders that need to be replaced.

## Re-baselining for IGF and Anti-Mullerian Hormone

As shared in previous communication, patients monitored for IGF or Anti-Mullerian Hormone (AMH) will need to be re-baselined on the LabCorp tests. [Note: Inhibin-B re-baselining was mentioned in the previous communication but that is no longer correct.]

- Thanks to IS, we were able to create a selective alert for re-baselining IGF or AMH.
- The alert will fire if the patient had a previous Excellian result for IGF or AMH at Mayo prior to 5/21.
- The alert will direct you to order a second MSO test for one-time re-baselining at no charge as shown in the screenshot below.

The screenshot displays a medical software interface. At the top right, a 'New Orders' section highlights 'ANTI MULLERIAN HORMONE' with instructions: 'Early AM, Normal, TOMORROW AM, First occurrence tomorrow at 0600, Last occurrence tomorrow at 0600, for 1 occurrence, Blood'.

A 'BestPractice Advisory - BkrBPA, LabCorp' banner contains a warning: 'Tumor marker monitoring: Rebaselining is necessary. Please place a second order for LAB994 and enter "Antimullerian hormone - rebaselining to Mayo"'. Below this banner are buttons for 'Order', 'Do Not Order', and 'MISCELLANEOUS SEND OUT', along with 'Accept' and 'Dismiss' buttons.

The 'MISCELLANEOUS SEND OUT' form is shown below. It includes fields for Status (Normal, Standing, Future), Priority (Routine, STAT, Patient wait), Add-on (Test has no expiration time), Class (AML Run/X), Specimen (Other, Blood), and Src. There are two red error messages: 'Enter the test requested' and 'Direct contact number for Order follow up'. A red callout box with an arrow pointing to the 'Enter the test requested' field contains the text: 'Copy/Paste [unable to pre-populate this field.]'. The 'Comments' section contains the instruction: 'Please enter "Antimullerian hormone - rebaselining to Mayo" as the test requested in this order.' The form also has a 'Phase of Care' field and a 'Show Additional Order Details' link. At the bottom, there is a 'Next Required' button and 'Accept'/'Cancel' buttons.

## Changes to the MSO Order and Stewardship Process

The Miscellaneous Sendout (LAB994/MSO) order and process have been updated to improve laboratory stewardship. See the screenshot below for the updated order in Excellian.

New hard stop order question: When entering an MSO order, you will need to provide a direct contact number in case we need to contact you for order follow-up.

### Laboratory stewardship process for MSO orders:

- The laboratory has reviewed all MSO orders from the past two years and most of those MSO tests have been approved and added to our test formulary (over 300 approved MSO tests).
- The approved MSOs are still in the process of being added to our [online test formulary \(catalog\)](#). During this transition, a [supplementary list](#) of approved MSO tests is also posted online. Lab staff can also assist with finding tests as needed. [Note: Although LabCorp is now our primary referral laboratory, our test formulary is restricted and does not include the entire LabCorp test menu.]
- Some tests have been specifically excluded from our formulary and are also in the [online test formulary \(catalog\)](#). Orders for these tests will be cancelled by the laboratory per policy.
- If you order an MSO test that is not in the test formulary, the order/specimen will be held for pathologist review. The pathologist may contact you to clarify an order, discuss other available testing options to answer the clinical question, or to notify you of order cancellation if the order/specimen cannot be referred from an Allina facility per policy.

The screenshot shows the 'MISCELLANEOUS SEND OUT' form in the Excellian system. The form has a blue header with the title and 'Accept' and 'Cancel' buttons. The 'Status' section includes 'Normal', 'Standing', and 'Future' tabs. The 'Expected Date' section has a date picker set to 5/17/2019 and buttons for 'Today', 'Tomorrow', '1 Week', '2 Weeks', '1 Month', '3 Months', '6 Months', and an 'Approx.' checkbox. The 'Expires' section has a date picker set to 8/15/2019 and buttons for '1 Month', '2 Months', '3 Months', '4 Months', '6 Months', and '1 Year'. The 'Priority' section has a search icon and buttons for 'Routine', 'STAT', and 'Patient wait'. The 'Add-on' section has a text field with 'Test has no expiration time'. The 'Class' section has a search icon and a dropdown menu with 'Clinic Collet'. The 'Specimen Src' section has a search icon and a dropdown menu with 'Blood'. There are three red exclamation mark icons with text: 'Enter the test requested', 'Direct contact number for Order follow up', and 'Enter specific site/source'. The 'Sched Inst.' section has a plus icon and the text 'Add Scheduling Instructions'. The 'Comments' section has a toolbar with icons for undo, redo, bold, italic, link, unlink, and a text area with the following text: 'Placing this order does NOT assure that the requested test will be collected or performed. Approved miscellaneous tests are listed in the Allina Health Laboratory Test Catalog (Test Formulary). We recommend that you contact Client Services at (612) 863-4756 to request medical director pre-approval before using this order for a non-formulary test. Otherwise, the order will be held for review by the laboratory medical director'. The 'Phase of Care' section has a search icon. At the bottom, there is a 'Show Additional Order Details' link and a blue bar with a red exclamation mark icon, the text 'Next Required', and 'Accept' and 'Cancel' buttons.

## Issues with Result Displays in Results Review

The LabCorp test build is complete in Excellian, but during final testing we found some display issues in Results Review that will not be completely resolved by go-live. Chart Review is not affected. The cleanup work is happening and will continue through go-live and afterward. Please assist with the cleanup by calling a ticket to the Help Desk (612-262-1900) or online at Service Central when you find a results display error.

**Examples of issues you might see in Results Review displays (Chart Review displays will not be affected):**

1. Result components may have “fallen off” the Result Review Tree and may show under ‘Others.’

	8 4/26/2019 0639	7 4/26/2019 0651
<b>OTHERS</b>		
F005 IgE Rye	8.26 *	!
Strong IgG Ab		Negative *
TOXO GONDII PCR AM...		
TOXOPLASMA GONDII PCR		
Triglycerides, Fluid		
TSI		
Vitamin B6		

2. Result components may be on the wrong “tree branch.”

	1 5/2/2019 1224	2 4/26/2019 1020	3 4/26/2019 0954
<b>CHEMISTRY, UNCOMMON</b>			
Vitamin K1			0.33 *
Vitamin A		99.6 *	
Niemann Pick Disease	Comment *		

3. You may see clutter from superfluous “result” components.

<b>OTHERS</b>
Contact Org Acid Ur
Disclaimer
Methodology Org Ac...
Mucopolidosis Type...
Organic Acid Interp
Tryptase

Superfluous "result" components. Contain only generic test information and not results.

