## Memo

To: Allina Health Laboratory Outreach Clients physicians and clinical staff

From: Allina Health Laboratory Outreach Services

Date: May 21, 2019

Re: Important Last-Minute Updates for LabCorp Go-Live

The Allina Health Laboratory primary referral laboratory is switching from Mayo Clinic Laboratories to LabCorp today, Tuesday, May 21. A crosswalk with the old and new order codes is posted <u>online</u>.

This communication provides important last-minute updates for clinicians, which include

- Future Orders for affected sendout tests
- Re-baselining for IGF, and Anti-Mullerian Hormone
- Miscellaneous Sendout (LAB994/MSO) order and process changes
- Display issues in Results Review
- Scanned reports for complex tests

## <u>Future Orders for Affected Sendout Tests – Action Required</u>

If you have existing future orders in Excellian for tests that are transitioning to LabCorp:

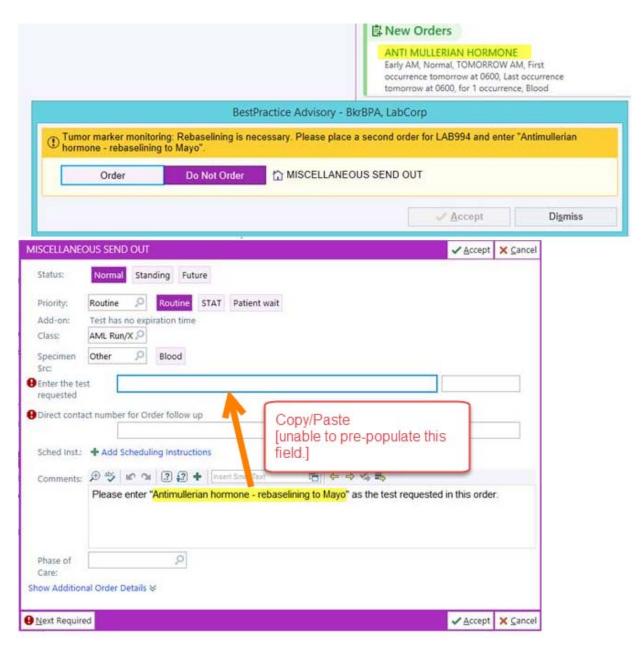
- 1. After the new test orders go live on Tuesday, future orders for affected sendout tests will need to be replaced
- 2. Your laboratory staff have been given instructions to pull a report that will identify orders that need to be replaced.



## Re-baselining for IGF and Anti-Mullerian Hormone

As shared in previous communication, patients monitored for IGF or Anti-Mullerian Hormone (AMH) will need to be re-baselined on the LabCorp tests. [Note: Inhibin-B re-baselining was mentioned in the previous communication but that is no longer correct.]

- Thanks to IS, we were able to create a <u>selective alert</u> for re-baselining IGF or AMH.
- The alert will fire if the patient had a previous Excellian result for IGF or AMH at Mayo prior to 5/21.
- The alert will direct you to order a second MSO test for one-time re-baselining at no charge as shown in the screenshot below.



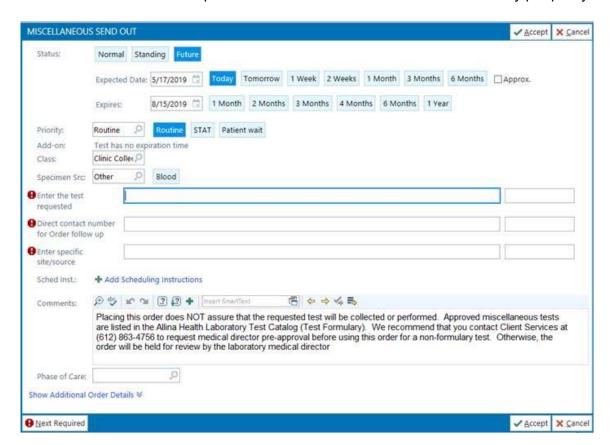
### Changes to the MSO Order and Stewardship Process

The Miscellaneous Sendout (LAB994/MSO) order and process have been updated to improve laboratory stewardship. See the screenshot below for the updated order in Excellian.

<u>New hard stop order question</u>: When entering an MSO order, you will to need provide a direct contact number in case we need to contact you for order follow-up.

### Laboratory stewardship process for MSO orders:

- The laboratory has reviewed all MSO orders from the past two years and most of those MSO tests have been approved and added to our test formulary (over 300 approved MSO tests).
- The approved MSOs are still in the process of being added to our <u>online test formulary</u> (<u>catalog</u>). During this transition, a <u>supplementary list</u> of approved MSO tests is also posted online. Lab staff can also assist with finding tests as needed. [Note: Although LabCorp is now our primary referral laboratory, our test formulary is restricted and does not include the entire LabCorp test menu.]
- Some tests have been specifically excluded from our formulary and are also in the <u>online</u> test formulary (catalog). Orders for these tests will be cancelled by the laboratory per policy.
- If you order an MSO test that is not in the test formulary, the order/specimen will be held
  for pathologist review. The pathologist may contact you to clarify an order, discuss other
  available testing options to answer the clinical question, or to notify you of order
  cancellation if the order/specimen cannot be referred from an Allina facility per policy.

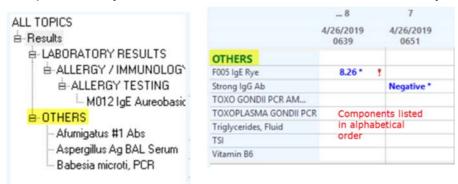


## Issues with Result Displays in Results Review

The LabCorp test build is complete in Excellian, but during final testing we found some display issues in Results Review that will not be completely resolved by go-live. Chart Review is not affected. The cleanup work is happening and will continue through go-live and afterward. Please assist with the cleanup by calling a ticket to the Help Desk (612-262-1900) or online at Service Central when you find a results display error.

# Examples of issues you might see in Results Review displays (Chart Review displays will not be affected):

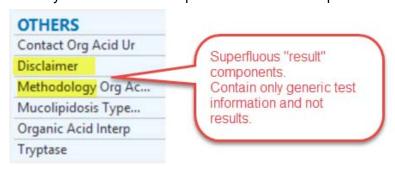
1. Result components may have "fallen off" the Result Review Tree and may show under 'Others.'



2. Result components may be on the wrong "tree branch."

	1	2	3
	5/2/2019 1224	4/26/2019 1020	4/26/2019 0954
CHEMISTRY, UNCOMMON			
Vitamin K1			0.33 *
Vitamin A		99.6 * ^	
Niemann Pick Disease	Comment *		

3. You may see clutter from superfluous "result" components.



## Complex Tests with Both Electronic and Scanned Results

In addition to electronic results that flow into Excellian, some complex, multicomponent tests such as Kidney Stone Urine Saturation Analysis (LAB13502) also have graphical interpretative reports that must be manually scanned into the result.

Such tests may have a comment in the Excellian Result Detail that a graphical interpretive report will be sent by "mail" or by "computer, mail, or courier delivery." In reality, these reports will all be later scanned to the result in Excellian (typically within 24 hours).

### **Example of a complex test with both electronic and scanned results:**

### Result Detail in Excellian





### Interpretive Report will be scanned to the result

