

ALLINA HEALTH LABORATORY

Memo

To: Allina Health Laboratory outreach clients

From: Allina Health Laboratory outreach services

Date: February 23, 2022

Re: New payer coverage policies

Allina Health Laboratory has been notified of two new payer coverage policies. If coverage guidelines are not met and the payer does not deem the testing to be medically necessary, testing will not be reimbursable. If a non-covered diagnosis code is submitted with the order, Allina Health Laboratory billing will contact your office with an attempt to obtain a covered diagnosis code(s). If a coverable code is not available, your facility will be subject to a bill back for charges incurred. This change will be effective on anything processed on or after March 1, 2022. The affected policies are listed below.

Cigna:

[Vitamin D - Coverage Policy 0526:](#)

This includes the following Cigna payers:

Payor Name	Payor Contact Address 1	Payor Contact City	Payor Contact State	Payor Contact Zip Code
CIGNA	PO BOX 2100	BOURBONNAIS	IL	60914
CIGNA	PO BOX 800	UNIONVILLE	CT	06085-0800
CIGNA	PO BOX 962	BRISTOL	CT	06011
CIGNA	PO BOX 89000	ATLANTA	GA	30359
CIGNA	PO BOX 5200	SCRANTON	PA	18505-5200
CIGNA	PO BOX 2546	SHERMAN	TX	75090
CIGNA/CONNECTICUT GENERAL LIFE INS	PO BOX 55270	PHOENIX	AZ	85078-5270
CIGNA HEALTHCARE MN	PO BOX 64143	SAINT PAUL	MN	55164-0143

United Healthcare (UHC)

[Hepatitis Screening – Coverage Policy 2021T0548X](#)

This includes the following United Healthcare Payers:

Payor Name	Payor Contact Address 1	Payor Contact City	Payor Contact State	Payor Contact Zip Code
UNITED HEALTHCARE INSURANCE	PO BOX 740800	ATLANTA	GA	30374-0800
UNITED HEALTHCARE LABORCARE	PO BOX 30553	SALT LAKE CITY	UT	84130-0553