

Billing demographics requests for our pathology partners



According to the Excellian Participation and Use Agreements, Allina Health end users should not have access to an affiliate's financial data. When a patient consents to a common medical record, while the clinical data is housed in one common patient chart, the financial data of Allina Health and each Excellian affiliate is always segregated into separate service areas within Excellian. For this reason, the Allina Health end users do not have access to the financial account (demographics and insurance) that is created when a patient presents at an affiliate site.

While Allina Health Laboratory bills all testing as specified in the billing direction of the affiliate, Hospital Pathology Associates (HPA), our pathology partner, always bills the payer for any professional testing components (PC) that they perform. If, upon order, a test is recognized as having a PC (such as a path tissue exam), a billing demographics feed is sent to HPA at that time. If, however, the initial test order does not have a PC (such as a pap smear which is subsequently identified as requiring an evaluation by a pathologist), there is no billing feed generated. In these situations, Allina Health Laboratory staff will contact the submitting affiliate site with a request that billing information (a face sheet) be submitted in order that HPA is able to bill the professional components.

Submission of the missing information should be done as soon as possible, using a secure method (fax, secure email or copies sent with your courier) such that HPA is able to submit a timely insurance claim.