

## In This Issue

### Billing and compliance

- Soluble transferrin receptor CPT code update

### Chemistry

- Chemistry analyzer replacement project update

### Help us help you

- LabLink patient merge form
- Keeping your provider list current
- Winter weather courier reminders

### Microbiology

- CLOTest update

### Supplies

- Formalin update

#### Phone

612-863-4678  
800-281-4379

#### Fax

612-863-4067

---

---

## BILLING AND COMPLIANCE

### Soluble Transferrin CPT code change

#### Quick Reference

Effective November 8, 2022, there was a CPT code update for the Soluble Transferrin Receptor assay 6330/LAB6330

#### Details

Previous CPT	New CPT
83520	84238

## CHEMISTRY

### Chemistry Analyzer Replacement Project Update

Equipment was delivered in October at Central Laboratory for Roche instrument validation to begin. The go-live at Allina Health Central Laboratory is scheduled for January 3, 2023. A phased implementation across the Allina Health system will occur the first quarter of 2023.

As we work to incorporate additional testing not currently performed on our Abbott Architect instrumentation, temporary transition of some testing to LabCorp may occur in the interim. We will notify you of any changes in advance.

# HELP US HELP YOU

## New LabLink patient merge request

We have added a new form for users of our LabLink application to help resolve patient demographic information issues. The [LabLink patient merge request](#) is available on the LabLink tab of our website and should be submitted to correct discrepancies.

## Keeping your provider list current

To ensure accurate reports as well as accurate billing insurance claims, please review your Allina Health Laboratory request forms on a regular basis to make sure that we are maintaining a complete and accurate provider listing for your facility.

If any updates (removals or additions) are needed, please submit a completed [Provider change request](#) form, available on the billing page of our website, or contact your Account Representative for assistance.

## Winter weather courier reminders

As winter approaches, we'd like to share a few reminders that may affect your specimen transport and testing.

### **Winter Weather courier services**

Our couriers will do everything in their power to perform each scheduled pick up as close to on time as possible. Please be aware that, for the safety of our drivers, road conditions may cause them to be delayed.

Inclement road closures may cause couriers to be pulled from routes. We will attempt to notify each client that may be affected due to a courier delay or cancellation as timely as possible.

In the event of a courier cancellation please store specimens appropriately until your next available courier pick up.

## Winter weather courier reminders, continued

### Lockboxes and extreme temperatures

If your site utilizes a lockbox to store specimens prior to transport to Allina Health Laboratory, please note that when a lockbox is exposed to the elements, the insulation is not sufficient to protect specimens during extreme weather conditions. It is optimal to have the lockbox located in a protected area.

- If your lockbox is located outside of your building, in order to protect specimen integrity, the lockbox should not be used if the temperatures are below zero (0°F).
- If the temperatures are below zero (0°F), rather than place the specimens in your lockbox, they must be given directly to a courier to be placed in the appropriate temperature for transport.
- If you are unable to wait for the driver, and the specimens can not be held until your next direct courier pickup, an unscheduled courier pickup should be arranged.

*This does not apply to lockboxes that are located within a building, protected from outdoor temperatures.*

## MICROBIOLOGY

CLOTest

### Quick reference

Effective immediately, the CLOTest (6627/LAB6627) has been discontinued and no longer orderable.

### Details

The suggested alternative is the *Helicobacter pylori* antigen, stool assay (4767/LAB4767) performed at Allina Central Laboratory, or the *Helicobacter pylori* culture (994/LAB994) referred to LabCorp

---

---

## SUPPLIES

Allina Health Laboratory has transitioned to formalin manufactured by Medline. Formalin fulfillment will remain orderable in our Supply catalog as an "each" quantity, however the number of vials included in a box will be different.

The Supply catalog has been updated.

<b>Cardinal Formalin vial size</b>	<b>Medline Formalin vial size</b>
15 mL Box of 100	20 mL Box of 96
40 mL Box of 24	40 mL Box of 96
60 mL Box of 24	60 mL Box of 96
120 mL Box of 24	120 mL Box of 96
360 mL Box of 24	500 mL Box of 6
960 mL Box of 9	1000 mL Boz of 6

---

---

***Thank you for choosing Allina Health Laboratory -***

***We value your business!***