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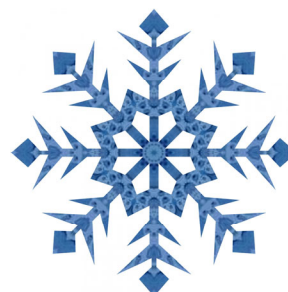
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612-863-4678  
800-281-4379

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612-863-4067



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## BILLING AND COMPLIANCE

### Billing platform transition update

Allina Health Laboratory's transition from XIFIN to the TELCOR billing platform took place, as scheduled, on September 28, 2021. As expected with any transition, there have been issues identified along the way which we have worked diligently with our vendor, TELCOR, to address and resolve. We continue to work with TELCOR to make enhancements to their system based on your feedback, comments, and concerns.

We have also updated the [TELCOR user guide](#), which is available on the billing page of our website.

To ensure that the appropriate people at your site have the correct access to the portal, promptly submit any user changes by completing the [user request form](#), also found on our website.

As we move forward with TELCOR, we will be decommissioning XIFIN. If you have any outstanding invoices, please make sure to submit payments or adjustment requests immediately.

Again, we want to thank all of you for the questions and concerns you have brought forward as we continue to work with TELCOR to meet your needs. Your input has been extremely valuable to us, as it is our goal to make sure this product meets the needs of our customers. Please continue to send any questions or concerns you have to [allinahealthlaboratoryaccountrepresentatives@allina.com](mailto:allinahealthlaboratoryaccountrepresentatives@allina.com)

Thank you for your continued patience as we work through this software change!

### Inflammatory bowel disease (IBD) CPT code update

#### QUICK REFERENCE

Effective immediately, there is a CPT code update for the Inflammatory Bowel Disease (IBD) assay, 13541/LAB13541.

#### DETAILS

Previous CPT	New CPT
86671 x 2 86256	86671 x 2 <b>86037</b>

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## CHEMISTRY

### Cotinine, oral obsolete

#### QUICK REFERENCE

Effective January 18, 2022, Allina Health Laboratory discontinued performance of the Cotinine, Oral assay (8745/LAB8745) and the test became obsolete and was made not orderable.

#### DETAILS

The suggested alternative test is the Cotinine/nicotine screen, oral (14494/LAB14494) referred to LabCorp.

#### Cotinine/nicotine screen, oral-14494

Test info	Specimen	Performance	Clinical and Interpretive info	Billing	Tracking
<b>Test name:</b>	Cotinine/nicotine screen, oral				
<b>Test number:</b>	14494				
<b>Excellian order number:</b>	LAB14494				
<b>Abbreviation:</b>	COT				
<b>Useful for:</b>	Monitoring the use of Nicotine				

Complete information about the new test is available in the [Test catalog](#)

## MICROBIOLOGY

### Influenza A/B PCR collection container change

#### QUICK REFERENCE

Effective immediately, the collection container for the Influenza A/B PCR assay (8810/LAB8810) has changed.

#### DETAILS

The Influenza collection kit previously used to collect specimens for the Influenza A/B PCR assay is no longer available. Effective immediately, the suggested collection container is the Copan UTM-RT.

- Influenza PCR collection kits have been removed from the supply catalog
- The Influenza PCR test catalog entry has been updated to indicate to use the Copan UTM-RT for collection
- Any pending orders for the Influenza PCR collection kit will be filled with the Copan UTM-RT
- Any Influenza kits that your site has in stock can be used for collections for the Influenza A/B PCR assay; these containers are still acceptable and specimens will not be rejected

If you have any questions regarding this change, please contact Allina Health Laboratory Client Services or your Account representative.

# REFERRAL TESTING

## Striational antibodies assay change

### QUICK REFERENCE

Effective immediately, due to reagent procurement issues, the Striational antibodies assay (14228/LAB14228) is not available.

### DETAILS

The suggested alternative test is the [Striated antibody IgG with reflex titer](#). This test, performed at ARUP, must be ordered as a Miscellaneous send out (MSO), 994/LAB994.

### Striated antibody IgG with reflex titer-994

Test info	Specimen	Performance	Clinical and Interpretive info	Billing	Tracking
<b>Test name:</b>	Striated antibody IgG with reflex titer				
<b>Test number:</b>	994				
<b>Excellian order number:</b>	LAB994				
<b>Abbreviation:</b>	MSO				
<b>Alternate names:</b>	Anti-Skeletal Muscle IgG Antibodies Anti-Striated Antibody Anti-Striated Muscle Antibody Muscle (Skeletal) Antibodies Myoid Antibody Skeletal Muscle Antibodies Striational Antibodies				
<b>Useful for:</b>	Recommended for differential evaluation of neuromuscular junction diseases including myasthenia gravis (MG).				

Complete test and specimen information can be found in the [Allina Health Laboratory Test catalog](#).

## Ezogabine assay obsolete

### QUICK REFERENCE

Effective immediately, the Ezogabine (12514/LAB12514) assay is no longer orderable.

### DETAILS

We have received notice from MedTox Laboratories that the Ezogabine assay is no longer available. There is no suggested alternative test

## Cotinine/nicotine screen, oral now available

### QUICK REFERENCE

On January 18, 2022 a new Cotinine/Nicotine screen, oral assay (14494/LAB14494), referred to LabCorp, became available to order. This new test replaced the Cotinine, oral assay (8745/LAB8745) performed in house at Allina Health Laboratory.

### DETAILS

#### Test information:

### Cotinine/nicotine screen, oral-14494

Test info	Specimen	Performance	Clinical and Interpretive info	Billing	Tracking
<b>Test name:</b>	Cotinine/nicotine screen, oral				
<b>Test number:</b>	14494				
<b>Excellian order number:</b>	LAB14494				
<b>Abbreviation:</b>	COT				
<b>Useful for:</b>	Monitoring the use of Nicotine				

Complete information on this test is available in our [Test catalog](#) .

#### New specimen transport containers:

The new test requires collection/transport containers that differ from those used previously, Quantisal™ collection device. These new supplies are available to order in our Supply catalog. If the Cotinine/nicotine screen, oral is an assay that you will utilize at your facility, it is suggested that you order no more than a one-month supply of the Quantisal™ collection devices.

**Item Name:** Quantisal™ collection device

**Item number:** LC\_26413

**Unit of measures:** Each

**Item Description:**

Salivary collection device used to collect and transport samples for the Cotinine/nicotine screen, oral assay.

### Quantisal™ collection device



**MSDS:**

[MSDS](#)

**Test information:**

Cotinine/nicotine screen, oral

**Manufacturer name:** Saliva Diagnostic Systems, Inc

**Location:** Central Lab Supply Room - F11

# SUPPLIES

## Supply shortages and substitutions

The national supply shortage caused by the pandemic continues to impact our ability to fill supply orders. Due to the complications that have arisen:

- Supply fills may remain near the long end, or slightly longer than, our standard 3—5 *business day* turn around time
- It is difficult to obtain supplies with extended expiration dates. We are filling orders with the best expiration date available to us
- Often, due to procurement issues, items are substituted. In order to help our clients understand why they have not received the exact items that they have ordered, if a substitute product is used to fill the order, our supply team will be applying a neon colored “Substitution” label next to the item on the paperwork that you receive along with your order
- If you have not received your order, do not place a duplicate order as this will delay the supply fill process even further
  - ◇ To check the status of your orders, enter your client code in the Customer code field of the Supply catalog home page and click *Check your order status*

### Allina Health Laboratory Supply Catalog

Welcome to the Allina Health Laboratory Supply Catalog!

- You will be asked to provide your customer code to complete your order.
- Orders are filled in 3-5 business days.
- We request that clients monitor supplies and orders accordingly.
- Search all products using the search box below, or select a catalog category or subcategory from the left hand navigation column to begin your order.

Search products

Check your order status entering your order reference number or customer code below

Customer code

Order Reference number

It is the policy of Allina Health Laboratory to consistently and fully comply with all laws and regulations pertaining to services, and billing for services and costs.

- In order to be compliant, a reference laboratory may only provide a client with supplies directly used in submitting the sample to the reference laboratory.
- We will not provide supplies for testing not performed by Allina Health Laboratory.

If you have any issues with our Supply Catalog, contact our Client Services department at (612) 863-4678.

- \* Orders received, but not yet filled will have a status of *Ready to process*
- \* Orders filled and put out for courier deliver will have a status of *Order complete*


## Aptima urine collection expiration date extensions

Allina Health Laboratory has received communication from Hologic indicating that the expiration dating for the Aptima Urine Specimen collection kits has been extended from 12 to 24 months.

An alert has been added to our supply catalog that includes a link to the Hologic Customer Technical Bulletin.

**Aptima Urine specimen collection kit**

Item Name: **Aptima Urine specimen collection kit**



Aptima urine collection kit

**January 5, 2022**

Hologic has sent notification of extended outdates for the Aptima Urine Specimen Collection Kit from 12 to 24 months. Lots specified in the **Customer Technical Bulletin** will be accepted one year past the date indicated on the tube. Newly manufactured lots will reflect the new 24 month expiration.

### TO DO:

Compare the lot number of any Aptima Urine specimen collection kits that you have in stock to the list in the Hologic Customer Technical Bulletin to determine if the expiration date for the lot number(s) has changed.

If you have any questions about this information, contact Client Services or your Allina Health Laboratory Account representative.

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## WEBSITE

### Test catalog *Advanced search* now available


In order to improve the functionality of the Allina Health Laboratory Test catalog, an *Advanced Search* option has been added.

**Alphabetical Test listing**

**A B C D E F G H I J K L M N O P Q R S T U V W X Y Z #**

[Advanced Search](#)

Previously, when searching for a two character test name or number, an error was generated instructing the user to lengthen the number of characters used:

 Please lengthen this text to 3 characters or more (you are currently using 2 characters).

With the new *Advanced search* option, users can click on the *Advanced Search* link to search the test name, number, abbreviation or alternate names fields using any number of characters, along with the qualifiers of Equals, Contains, Starts With or Ends With, and then clicking on Search.

#### Advanced Search

Test name	<input type="text" value="Select Value"/>	<input type="text" value="pH"/>
Test number	<input type="text" value="Select Value"/>	<input type="text"/>
Abbreviation	<input type="text" value="Equals"/>	<input type="text"/>
Alternate names	<input type="text" value="Contains"/>	<input type="text"/>
	<input type="text" value="Starts With"/>	<input type="text"/>
	<input type="text" value="Ends With"/>	
	<input type="button" value="Search"/>	

If you have any questions about this new functionality, contact your Account representative for assistance.